

Session 1: Get Strategic: How leaders are growing their business on the modern web

Session 2: Manage Right: Building state-of-the-art websites that look great on all devices

Session 3: Attract the Masses: Content, SEO, and social media that drives traffic and engagement

Session 4: Convert More: Driving sales by optimizing lead conversion and customer retention

Session 5: Work Smarter: Measuring and maximizing results with intelligent analytics

If you have more money than brains, you should focus on outbound marketing. If you have more brains than money, you should focus on inbound marketing.

-Guy Kawaski

Marketing Effectiveness

- Telemarketing = Caller ID & No Call Lists
- Direct Mail = Junk Mail Blindness
- TV Advertising = DVR / Netflix / Hulu
- Radio Advertising = Sirius / XM / iTunes
- Trade Publications = Blogs & Forums, etc.

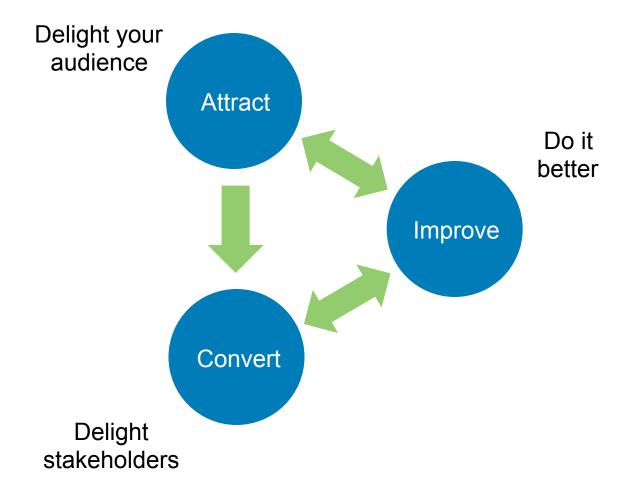
People are sick and tired of being interrupted and have become experts at blocking out marketers!

Who Moved My Customers?



Interrupt and Repeat Delight and Engage Push Marketing Pull Marketing http://www.flickr.com/photos/wwworks/864731205 flickr.com/photos/38659937@N06/5752344624/

The "Inbound Process"





A Typical Website's Structure







Contact Us Form



Sales Leads



The Inbound Process Principle #1: Attract

Attracting visitors is all about creating remarkable content.

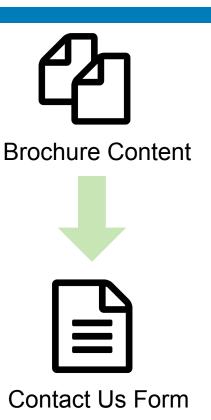
Remarkable content attracts links from other websites pointing to your website.

Remarkable content is easily and quickly spread through social media - Twitter, Digg, Reddit and LinkedIn, among others.

Remarkable content is the secret to ranking high in search engines year in and year out.

Creating A Great Attraction Website

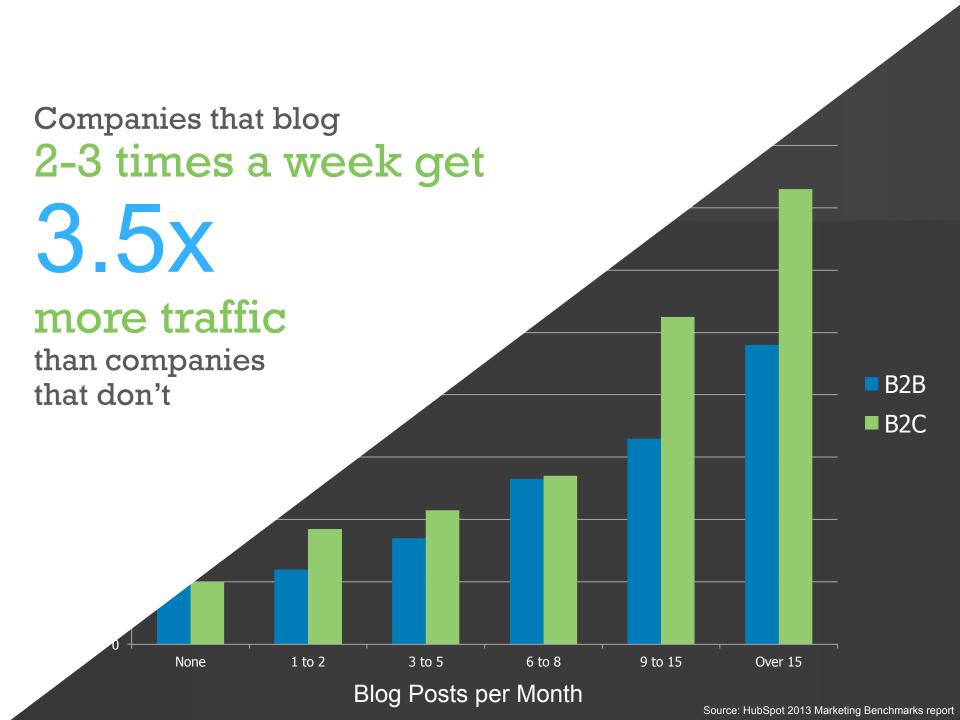


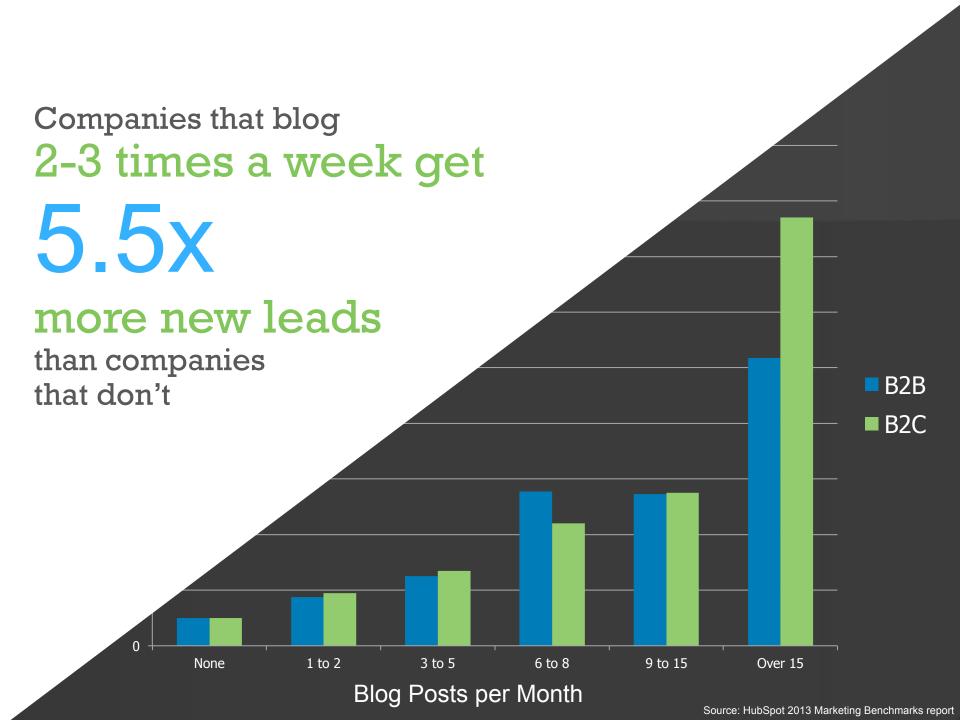




Sales Leads







Where to start?

The best place to start is by reading other industry-related blogs, user forums or competitor websites.

What do they say that interests you?

What topics are they discussing?

What information can you offer to help people?

What do great blogs offer?

The ability to quickly post remarkable content.

The ability to incorporate responsive multimedia and design elements to provide a glossy look on all devices.

The ability to organize content by topic and offer additional resources to the reader.

The ability for readers to engage with your business through commenting.

The ability for readers to share your content with friends, family, bosses and co-workers.

The ability to optimize your posts so that search engines can organize and rank them.

Quick Guide to Blogging:

Setup your blog on YOUR domain (yourdomain.com/blog, blog.yourdomain.com).

Create remarkable content in different flavors (how-to's, industry articles, links, guest blogs) with search-friendly, catchy titles.

Promote your content through e-mail, newsletters, social media, and RSS digests.

Start commenting on other people's blog.

Write often and be patient.

Social media has a 100% higher lead-to-close rate than outbound marketing.

-State of Inbound Marketing 2012

Add Social Sharing To All Relevant Pages



Allows users to share your content.

Creates additional "bridges" to your website.

Makes it easy for employees to share remarkable content.

Quick Guide to Sharing:

Setup your social profiles on all relevant social media sites (LinkedIn, Twitter, Facebook, Digg, Reddit etc.)

Setup AddThis or ShareThis on all relevant pages of your website (all blog pages, press releases, news, events, bios, etc.)

When you create content within your blog, share your content with all your social media connections and ask co-workers/readers to do the same.

44% of online shoppers begin by using a search engine.

-Shopping and Personal Finance

70% of links users click on are organic, not paid.

-Marketing Sherpa

60% of all organic clicks go to the top 3 search results.

Factors for Ranking Well:

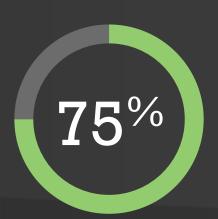
Code – Writing great code that structures your data in a way that search engines understand.

URL Structure – Creating URLs that describe your content hierarchy.

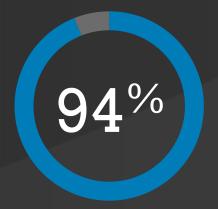
Content Structure— Correctly use semantic tags (headings, strong) & meta tags (title, description).

On-page SEO – Choosing the keywords that you want to eventually rank for; optimizing content, titles and writing effective page descriptions.

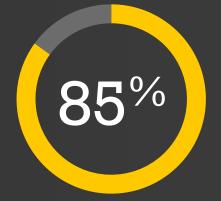
Off-page SEO – Getting others to link to your content using keywords from your content.



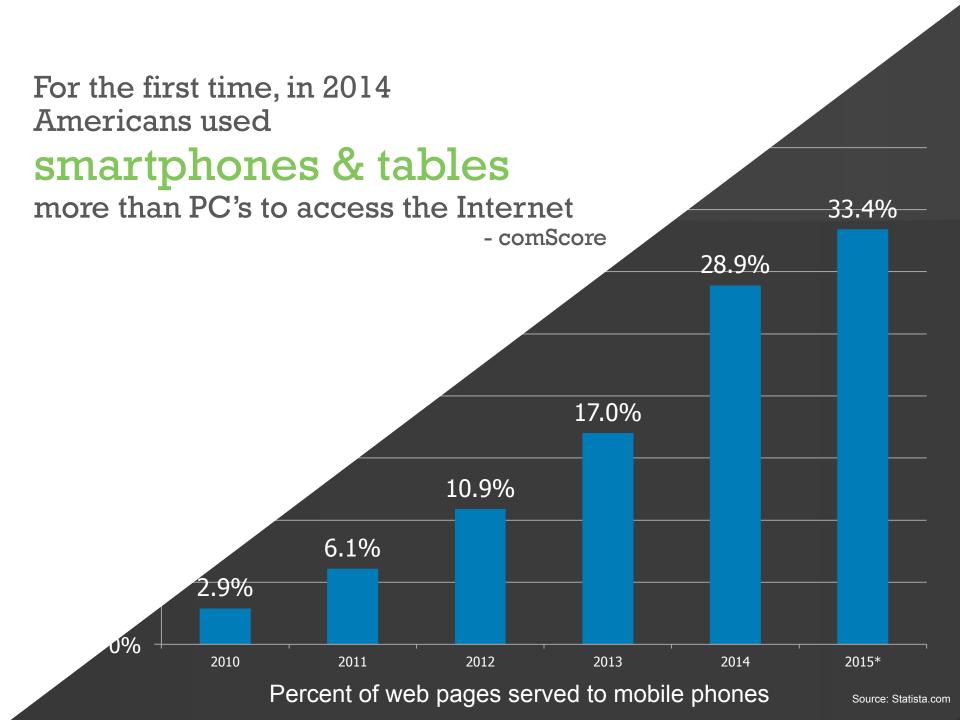
of users admit to making judgements about a company's credibility based on their website's design.



of a website user's first impressions are design-related.



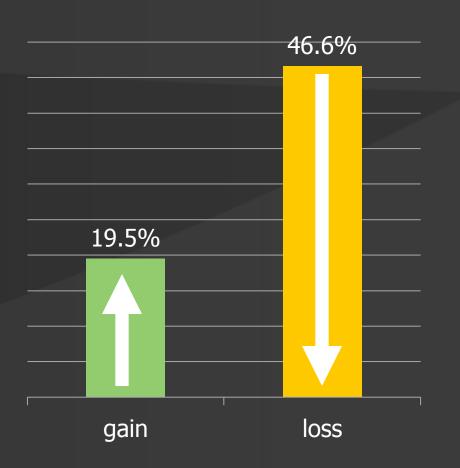
of B2B customers search the web before making a purchase decision.



61% of people say they are likely to leave a site if it isn't mobile friendly.

-Gomez

Mobile-Friendly Impacts SEO



On Apr 21, 2015, Google rolled out a mobile friendly update.

Nearly half of non mobile webpages lost rankings.

Making a Great Impression on Any Device

Define breakpoints based on widths of popular screen sizes.
phones (<768px), tablets (>768px), desktops (>992px), large screens (>1200px)

Brand like a publisher; create a style guide for key design elements.

Define how page layouts and design elements work for or each breakpoint.

Build your site's theme using a responsive framework. rec: Twitter Bootstrap.

Creating a Great Attraction Website

Promote

SEO Social sharing **Feeds Email promotion**



Impress

High-impact look Style guide integration Multi-media responsive (mobile) Fast load time





Contact Us Form



Sales Leads

Engage

Taxonomy Quality search Recommendations Social commenting Social sharing Subscribing



The Inbound Process Principle #2: Convert

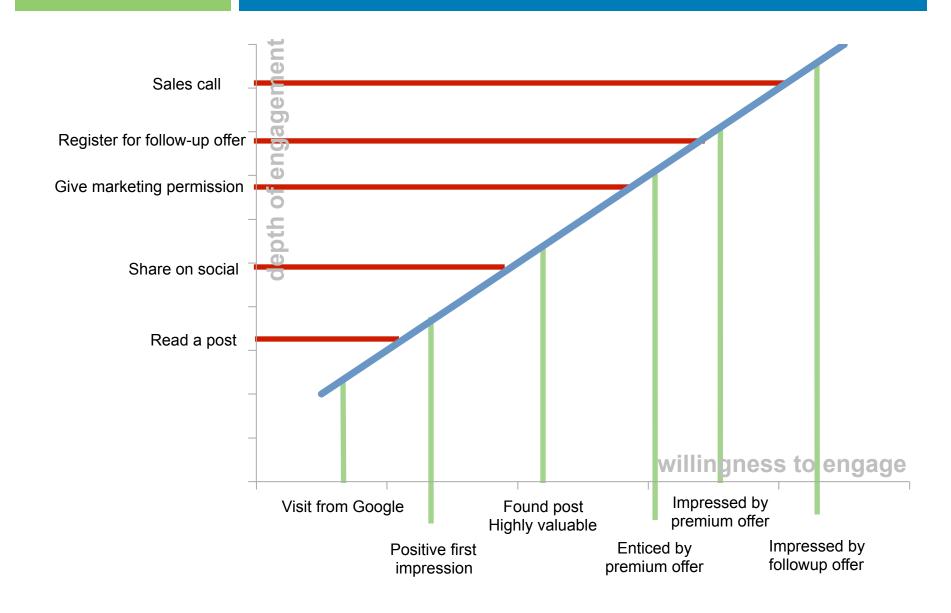
Conversion is the science of getting users to take action.

Conversion is what increases leads, sales and retention.

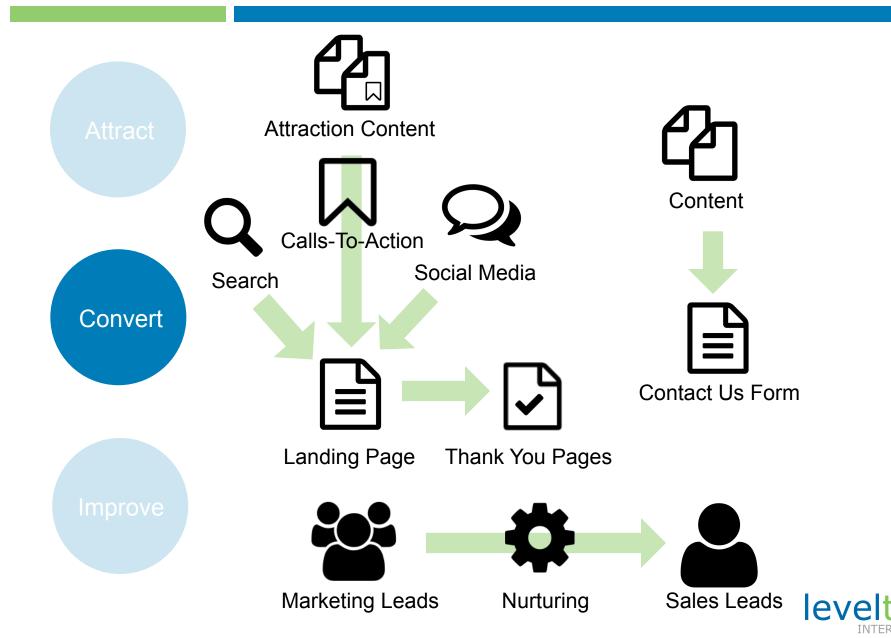
A site that converts well allows marketers to focus less on generating huge amounts of traffic.

It is important to provide multiple ways for visitors to engage versus simply calling or buying something from your site (subscribing to newsletter, downloading an eBook, etc.).

Nurturing Visitors to Customers



The Conversion Process





Landing Page Optimization

Offer must be valuable enough for a person to share their personal information.

Include a visual and a brief summary of the benefits of the offer.

Optimizing the number of form fields can significantly increase form submittals.

Removing all navigation elements increases chance of form submittal.

levelten INTERACTIVE		- 5 11
Download a complimenta to turn your website into a marketing machine!	Download the Website Redesign Success ebook	
Make sure your next website is an unprec success. Learn the 8 essential strategies managers are using to become online ma	First Name"	
The Web Redesign Success ebook offers step process to transform your website in	Last Name*	
generating machine. Setting effective goals to keep your right track How to build a homepage that attra	Email*	
delights visitors Multiply your visitors by ranking high Sure fire ways to convert visitors int Deploy everywhere; vital trends for		
2 2015 LevelTen Interactive		
D 2015 LevelTen Interactive	WORK SERVICES PROD	DUCTS BLOG ABOUT CONTACT
levelten INTERACTIVE	work services producto Intelligent Web.	
levelten INTERACTIVE	to Intelligent Web	Sites * First name 4.4 hours per day * Last name
levelten INTERACTIVE Executive Guide	Most consumers spend an average of in front of a computer, smartphone, ta screen. Businesses that allow users to their brand across all devices are able revenue streams, build customer loyal	* First name 4.4 hours per day ablet and TV or interact with to tap new * Email * Email
levelten INTERACTIVE Executive Guide	Most consumers spend an average of in front of a computer, smartphone, ta screen. Businesses that allow users to their brand across all devices are able revenue streams, build customer loyal productivity. This guide will give you the tools your	* First name 4.4 hours per day ablet and TV or interact with to tap new * Email Organization * First name * Last name * Last name * Company of the com
Executive Guide The Intelligent Website Revolution	Most consumers spend an average of in front of a computer, smartphone, ta screen. Businesses that allow users to their brand across all devices are able revenue streams, build customer loyal productivity.	* First name 4.4 hours per day ablet and TV or interact with to tap new * Email Crganization * First name * Last name Crganization
Executive Guide The Intelligent Website Revolution	Most consumers spend an average of in front of a computer, smartphone, ta screen. Businesses that allow users to their brand across all devices are able revenue streams, build customer loyal productivity. This guide will give you the tools your	* First name 4.4 hours per day ablet and TV o interact with to tap new tty, and improve Organization

CTA Examples







Build a Smarter Website

Eight essential steps to transform your site into an inbound marketing machine



Effective CTAs

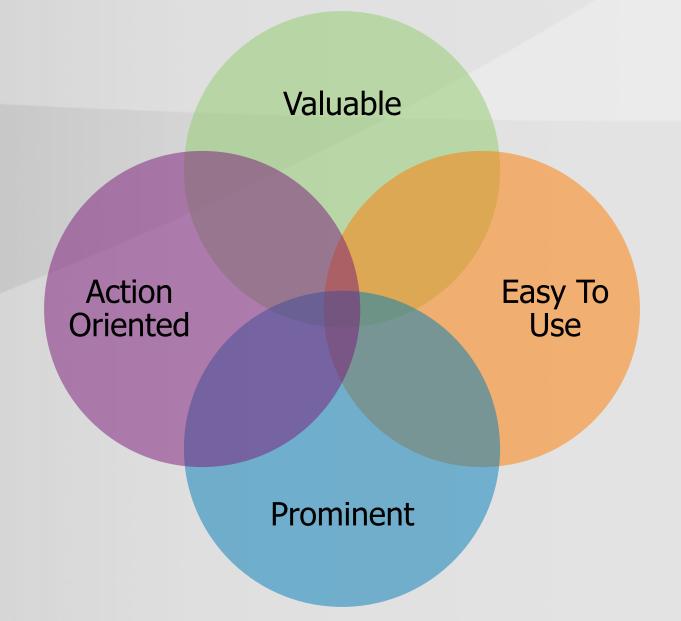
CTAs promoting eBooks get almost twice the click-through-rate as emails promoting webinars.

CTAs in contrasting colors to the website generate more clicks.

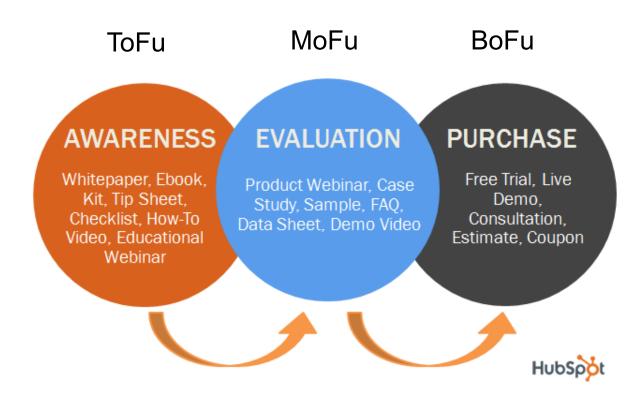
Using matching action verbs on headlines and buttons is more effective than using different words.

Matching CTA offers to the page's subject and visitor interest dramatically increases click through.

4 Qualities of CTAs



Lead Nurturing





Inbound Marketing Website

Traffic Social Media Search **Email** Sources Content **Attraction Content Brochure Content** Calls-To-Action Conversion ToFu Offers Sales Request Audience

Marketing Leads

Lead Nurturing

Sales Leads

The Inbound Process Principle #3: Improve

The Real Value of Metrics

Work smarter: Understand which activities produce better value.

Drive results: Maintain focus on key performance indicators (KPI).

Gain an edge: Leverage unique insight via intelligence gathering.

Getting the Most From Analytics

Install Google Analytics.

Use goals and valued events to measure all valuable activities.

Use custom dimensions to track insightful page and visitor attributes.

Tag users to track what key people are doing on your site.

What provides the most value?



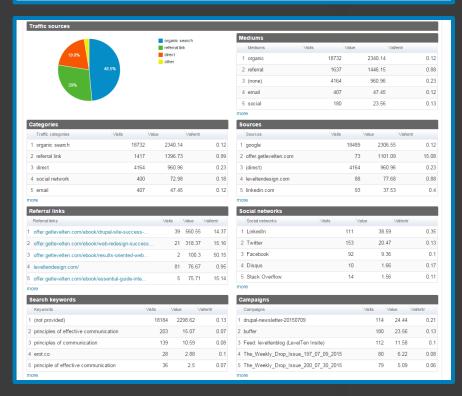
Content						
All pages						
Page	Entrances	Pageviews	V. Evts	Goals	Va	lue
1 /		1224	1792	11	16	540.76
2 /contact		58	364	37	12	404.7
3 /blog/kristin-yang/six-basic-principles-effective-communication		3553	4113	15	0	271.09
4 /blog/sumeeta-kumar/importance-goals		2761	3036	29	0	223.25
5 /download/drupal-site-success		82	100	13	12	192.86
6 /tutorial/course/getting-started-drupal-7		761	1434	19	4	150.29
7 /ebook/drupal-site-success-steps-to-inbound-marketing-machine-0		88	121	28	3	80.54
8 /blog/tom/socialize-your-drupal-site-5-easy-steps		252	324	7	2	77.72
9 /blog/kristin-brinner/how-display-rss-feed-drupal-block		455	539	4	3	77.59
10 /services/dallas-seo		8	8	0	3	75.88
more						
Attraction pages						
Page	Entrances	Pageviews	V. Evts	Goals	Va	lue
1 /blog/kristin-yang/six-basic-principles-effective-communication		3553	4113	15	0	271.09
2 /blog/sumeeta-kumar/importance-goals		2761	3036	29	0	223.25
3 /blog/tom/socialize-your-drupal-site-5-easy-steps		252	324	7	2	77.72
4 /blog/kristin-brinner/how-display-rss-feed-drupal-block		455	539	4	3	77.59
5 /blog/kyle-taylor/best-bang-no-bucks-comparison-free-drupal		610	720	7	1	67.14
6 /blog/ian-whitcomb/drupal-8-module-development-part-1-gettin		474	601	12	1	59.2
7 /blog/gretchen-voelker/10-best-google-fonts-0		879	949	3	0	58.59
8 /blog/kyle-taylor/current-state-drupal-admin-themes		620	690	3	1	57.14

513

51.79

9 /blog/kayla-wren/best-drupal-7-responsive-themes

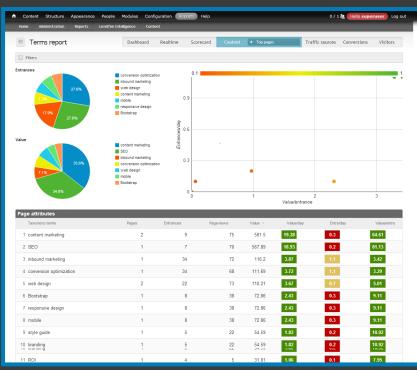
10 /blog/tom-mccracken/simple-entity-data-api-module-builder



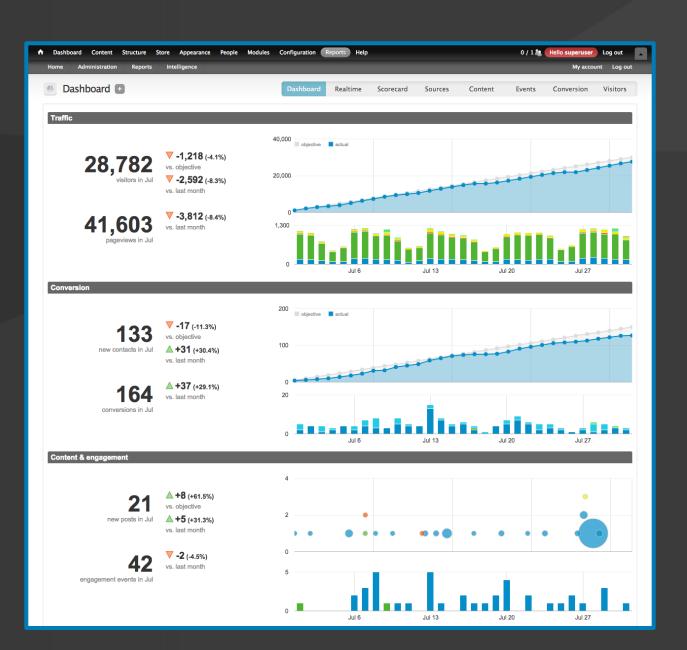




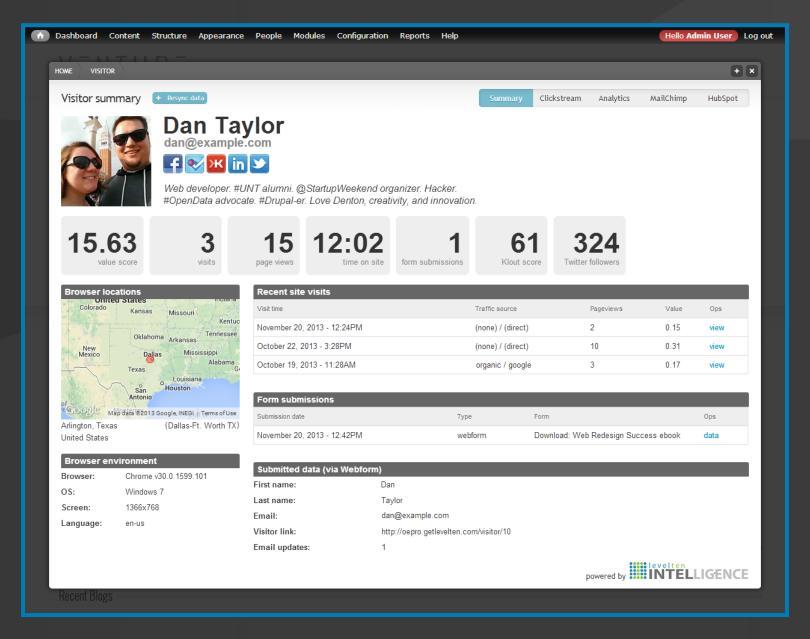




Focus on KPIs



Insight through Intelligence



Inbound Marketing Website



Thank you!

Tom McCracken

LevelTen Interactive

Director

Phone: 214.887.8586

Email: tom@leveltendesign.com

Twitter: @levelten_tom

Blog: <u>leveltendesign.com/blog/tom</u>

LinkedIn: linkedin.com/in/tommccracken

